

COMPANY POLICY

Rev. 5

Data: 10/09/2018

The primary objective of the decision of GREENCHEMICALS to adopt the Quality Management System (QMS) of ISO 9001: 2015 is to improve the ability to integrate and coordinate all activities related to quality and increasing its competitive capacity.

GREENCHEMICALS, active in the plastics industry, is committed to producing and providing innovative formulations and additives for innovative and high quality plastics.

GREENCHEMICALS is determined to pursue the continuous improvement of QUALITY in all aspects of the company by integrating the objectives and principles of all certification schemes regarding Quality, Environment, Health and Safety at Work and Social and Ethical Responsibility with the aspiration to be considered by clients an irreplaceable partner and by employees an excellent employer.

The chemical industry is undergoing huge legislative changes with the entry into force of some key sectoral regulations (REACH / CLP). Chemistry is the basis of many sectors and products; these norms will impact politically, ethically, commercially and above all socially. Adapting to them is an indispensable requirement for GREENCHEMICALS and involves substantial financial and staff investments.

GREENCHEMICALS therefore intends to be actively involved in and actively contributing to the needs of the market and the final consumer, by conducting business in a fair and transparent way. To achieve this, it is essential to be able to meet the needs and expectations of the Customer through:

- transparency,
- commercial correctness,
- obtaining products at the best quality / cost ratio,
- maintaining a Quality Management System,
- full compliance with legislative requirements,
- participation in sector organizations, including: Federchim, Cefic, ANPE, EUMEPS and PINFA.

Method of application

GREENCHEMICALS strongly believes that Quality is all about the working environment and the people and wants to create a climate of collaboration and continuous improvement, favoring synergy. Putting people at the center is important because they make the company, our customers and our suppliers and the working environment; all this implies also respect for what is ethical, agreed, stipulated, standardized, regulated and our environment. To achieve these goals GREENCHEMICALS pursues the primary goal of quality as:

- compliance with contractual clauses,
- attention not only to product quality but also to service quality,
- prevention of non-conformities,
- Training and empowerment of staff on quality, environment and ethics,
- Periodically measuring the adequacy, activation and effectiveness of business processes, with the consequent development of improvement programs.

Responsibilities

The Management is responsible for:

- definition and divulgation of the company's guidelines and objectives for quality,
- definition of the organization and providing the tools to pursue the above objectives,
- periodically reviewing with Functional Officers the correct performance of the S.G.Q.,
- identifying / updating the quantitative indicators to be adopted for monitoring the degree of achievement of the main goals of improvement,
- involving the staff.

Each employee is responsible for:

- pursuing the objectives and timelines of the assigned quality task,
- complying with relevant internal requirements and procedures,
- the quality of any work done,
- reporting any inconsistent situations found and to suggest improvement actions,
- creating a working environment inspired by respect, collaboration and engagement,
- acting in full compliance with applicable laws and regulations.

The Management undertakes to pursue the above by adopting the process approach and a cycle of analysis based on risk and opportunity management