

	<b>CLAIMS SA 8000</b>	<b>MOD. SA002 Rev. 0</b>	<b>Data: 7/09/2017</b>
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Claims from one or more interested parties addressed to GREENCHEMICALS SPA, addressing themes related to the social responsibility system, may be forwarded to the SPT using the following email address on the website ([www.greenchemicals.eu](http://www.greenchemicals.eu)):

**[SPT@greenchemicals.green](mailto:SPT@greenchemicals.green)**

or even as an anonymous letter addressed to the Social Performance Team, via autobianchi 1, 20832, Desio.

If the parties concerned have not received adequate answers or if there are non-conformance situations of particular concern to which the Company has not remedied, interested parties may apply to the certifying institute TÜV Italia srl, 20099 Sesto S. Giovanni (MI), via Carducci, 125 p.23 (e-mail: [info@tuv.it](mailto:info@tuv.it)).  
(Appeals can be forwarded, even in anonymous form)

It is also possible to submit anonymous complaints and in any form to the Accreditation Body (SAAS) addressing it to: SAAS, 220 East 23rd Street, Suite 605, New York, New York 10010, USA (e-mail: [saas@saasaccreditation.org](mailto:saas@saasaccreditation.org) ; fax: + 212-684-1515), which will handle the complaint according to its own procedures.